LinkedIn Learning (formerly Lynda.com) - FAQs

LinkedIn Learning for Library is an upgrade to the previous Lynda Library product, providing continued lifelong learning opportunities for all of you. We’re excited to share that Lynda.com migrated to LinkedIn Learning for Library on March 22, 2021. The new platform looks different than Lynda.com but will have all your favourite courses, plus over 16,000 courses in 7 different languages.

We know that you may have questions about this transition - find all the answers here:

1. **Is LinkedIn Learning content different from Lynda.com content?**

   Customers now have access to the entire library of over 16,000 courses including courses in 7 languages: English, French, German, Japanese, Spanish, Mandarin, and Portuguese. LinkedIn Learning requires only a library card number and PIN, without the need for a LinkedIn profile.

2. **Will I need a LinkedIn account?**

   No LinkedIn account is required: only your SAPL library card number and PIN are required to access content.

   **IMPORTANT:** If you change your library card number, your learning history and course progress won’t be accessible under the new library card number.

3. **What if I lose my library card?**

   If you lose your library card and are issued a new card number from SAPL, your previous learning history and course progress won’t be available under the new library card number and PIN.

   If you’ve forgotten your library card number and PIN, please reach out to SAPL for support. If you are issued a new library card number and PIN, please note that your learning history and course progress won’t transfer over.

4. **What happens to my Lynda.com courses?**

   Your customer history will be in your new LinkedIn Learning for Library account under your existing library card number and PIN. Please note that it may take up to 30 minutes for your learning history to transfer over.

5. **Will LinkedIn Learning need my personal information?**

   No, LinkedIn Learning only requires your library card number and PIN. They will not ask for your email address, and nothing will appear on your profile unless you proactively share an update on it. Without identifying you, LinkedIn Learning will make your learning data and that of other library patrons available to SAPL for reporting purposes at the aggregate level.

   To learn more about LinkedIn and your data privacy, visit the LinkedIn Privacy Policy here: [https://www.linkedin.com/legal/privacy-policy](https://www.linkedin.com/legal/privacy-policy)

   **Please note:** LinkedIn Learning is intended for users aged 16 years or older.

   For more information on use, please refer to LinkedIn Learning User Agreement under Terms of Service: [https://www.linkedin.com/legal/user-agreement](https://www.linkedin.com/legal/user-agreement)

6. **Will there be a LinkedIn Learning mobile app?**

   Yes, the LinkedIn Learning mobile app for Apple and Android are available. Please access LinkedIn Learning via a browser first before logging into the app. For mobile apps, click **Sign in with your library card**, then you will be prompted to enter a **Library ID**, SAPL’s Library ID is: **sapl**.